

Quality Policy

Rose Medical is committed to providing innovative high-quality products and services that meet or exceed the expectations of our customers. This includes:

- Maintaining a shared quality vision and a focus on continuous improvement to our products, processes, and services (including delivery)
- Understanding the requirements and meeting the needs of our customers
- Involving all employees in the delivery of quality products and services
- Maintaining an effective Quality Management System for compliance to applicable international and national regulations and requirements, as described in our Quality Manual and quality management procedures

OUR QUALITY OBJECTIVES

Our Management Team has developed Quality Objectives that support our Quality Policy, meet applicable regulatory requirements and product requirements, and are measurable. These objectives are measured on an on-going basis and the results are provided to staff in various media. Our Quality Objectives are also periodically reviewed for completeness and appropriateness by our senior management, normally during the Management Review Meeting. The Quality Objectives are posted on Rose Medical's Information Board.

We achieve our goal through managing, measuring and continually improving all facets of our organization including:

- long term and trusting relationships with our employees, suppliers and customers
- skills and knowledge
- equipment, methods and processes utilized
- operating results
- enhancing our Quality System in line with FDA QSRs and ISO 13485 requirements.

Company policy and objectives are communicated throughout the organization to all levels of personnel by:

- Quality Policy statement
- Quality Policy Manual
- Quality System Procedures
- Management review meetings, Employee meetings
- Training